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St. Peter'S Medical Centre

St.Peter'S Medical Centre, 30-36 Oxford Street, Brighton, BN1 4LA

Showing responses about all questions from all patients

[? Showing weighted results](#) ▼

Your local GP services



58% find it easy to get through to this GP practice by phone

[Show breakdown](#)

Local (CCG) average: 71% | National average: 65%



95% find the receptionists at this GP practice helpful

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Local (CCG) average: 92% | National average: 89%



68% are satisfied with the general practice appointment times available

Local (CCG) average: 70% | National average: 63%

Show breakdown



43% usually get to see or speak to their preferred GP when they would like to

Local (CCG) average: 56% | National average: 45%

Show breakdown

Making an appointment



63% were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 68% | National average: 60%

Show breakdown



79% were satisfied with the type of appointment they were offered

Local (CCG) average: 79% | National average: 73%

Show breakdown



95% took the appointment they were offered

Local (CCG) average: 95% | National average: 93%

Show breakdown



67% describe their experience of making an appointment as good

Local (CCG) average: 74% | National average: 65%

Show breakdown 

Your last appointment



72% waited 15 minutes or less after their appointment time to be seen at their last general practice appointment

Local (CCG) average: 74% | National average: 70%

Show breakdown 



91% say the healthcare professional they saw or spoke to was good at giving them enough time during their last general practice appointment

Local (CCG) average: 88% | National average: 86%

Show breakdown 



92% say the healthcare professional they saw or spoke to was good at listening to them during their last general practice appointment

Local (CCG) average: 90% | National average: 88%

Show breakdown 



84% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last general practice appointment

Local (CCG) average: 88% | National average: 87%

Show breakdown 



91% were involved as much as they wanted to be in decisions about their care and treatment during their last general practice appointment

Local (CCG) average: 95% | National average: 93%

Show breakdown 



98% had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment

Local (CCG) average: 96% | National average: 95%

Show breakdown 



87% felt the healthcare professional recognised or understood any mental health needs during their last general practice appointment

Local (CCG) average: 89% | National average: 85%

Show breakdown 



98% felt their needs were met during their last general practice appointment

Local (CCG) average: 95% | National average: 94%

Show breakdown 

Your health



74% say they have had enough support from local services or organisations in the last 12 months to help manage their long-term condition(s)

Local (CCG) average: 81% | National average: 77%

Show breakdown 

Overall experience



84% describe their overall experience of this GP practice as good

Local (CCG) average: 86% | National average: 82%

Show breakdown 

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