

Practice details

St. Peter's Medical Centre

St. Peter's Medical Centre, 30-36
Oxford Street, Brighton BN1 4LA

G81011 Practice code

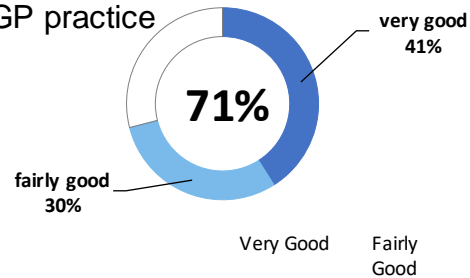
446 surveys sent out

86 surveys sent back

19% completion rate

Overall experience

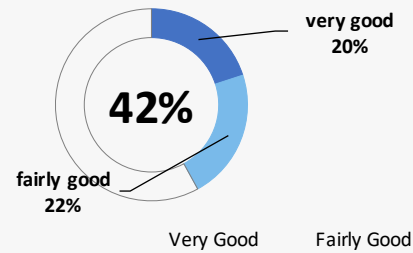
Good overall experience of this GP practice



National	71%	37%	35%
ICS	73%	37%	36%

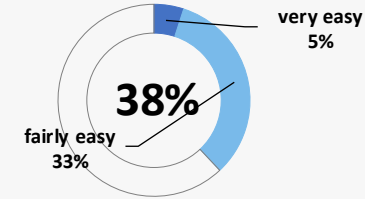
Accessing the practice

Good overall experience of making an appointment



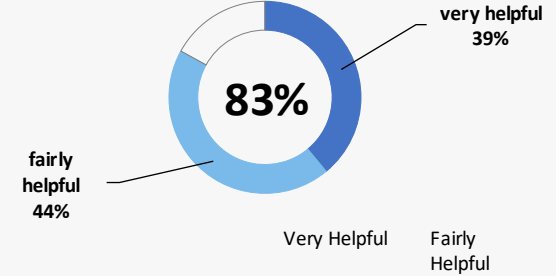
National	54%	23%	32%
ICS	54%	22%	32%

Easy to get through to this GP practice by phone



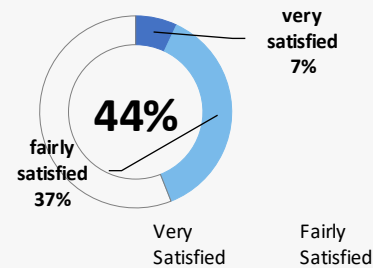
National	50%	13%	37%
ICS	47%	10%	37%

Helpfulness of receptionists at this GP practice



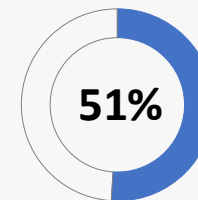
National	82%	37%	45%
ICS	85%	39%	46%

Satisfied with the general practice appointment times available



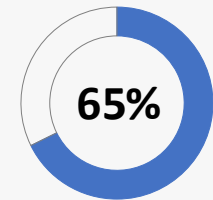
National	53%	19%	34%
ICS	50%	17%	33%

Offered a choice of appointment when last tried to make a general practice appointment



National	59%	Offered a choice
ICS	56%	Offered a choice

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	72%	Satisfied with the appointment

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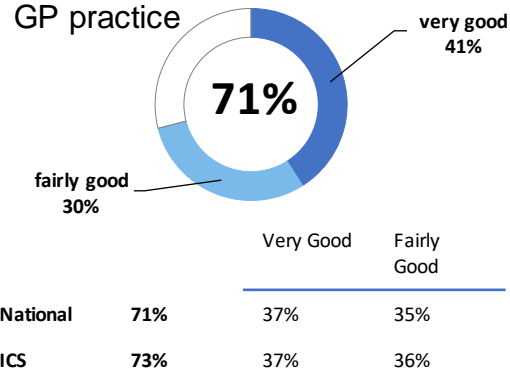
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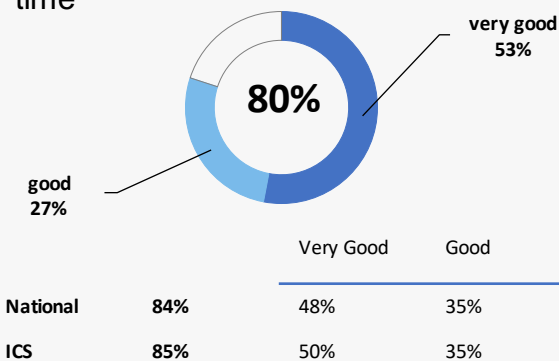
Overall experience

Good overall experience of this
GP practice

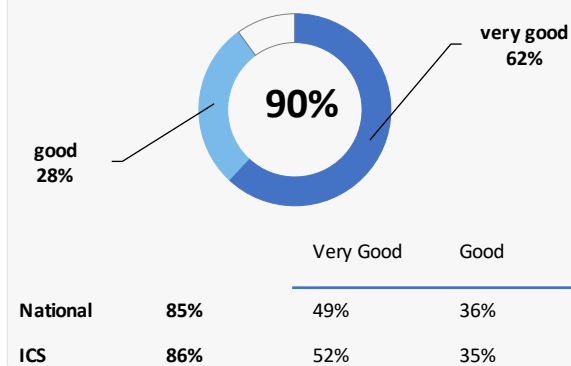


Appointment experience

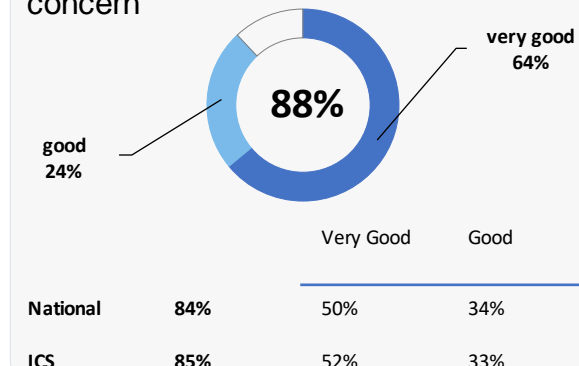
The healthcare professional was
good at giving the patient enough
time



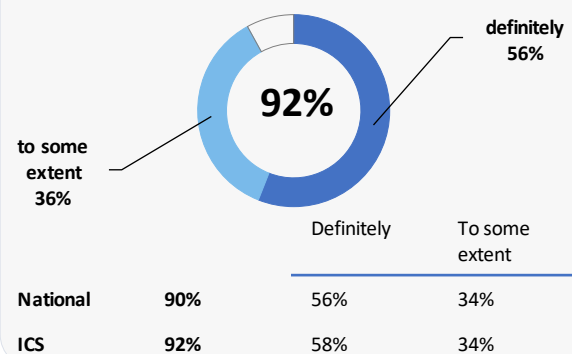
The healthcare professional was good
at listening to the patient



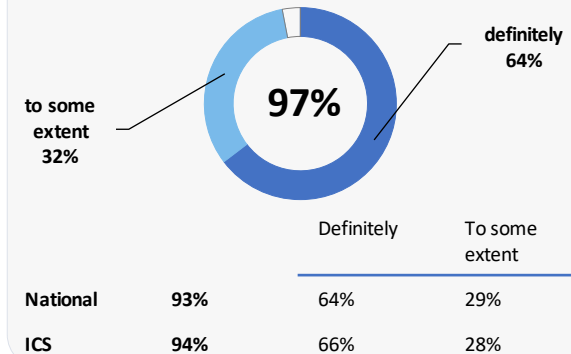
The healthcare professional was good
at treating the patient with care and
concern



The patient was involved as much as
they wanted to be in decisions about
their care and treatment



The patient had confidence and trust
in the healthcare professional they
saw or spoke to



The patient's needs were met

